



## **THE FAMILY PORTAL**

*Everything you need to know about the Office of Early Learning's Family Portal and how it benefits YOU*



### **What is the Family Portal?**

The Family Portal was created by the Office of Early Learning as a parent or guardian's gateway to School Readiness (SR), Voluntary Prekindergarten (VPK) and Child Care Resource & Referral (CCR&R) services in Florida. The Family Portal is currently available for VPK applications/reenrollment requests and SR Waitlist applications, and went live on July 1, 2018 for SR and CCR&R services. Through this Portal, parents and guardians will be able to access their own VPK, SR and CCR&R data and complete many tasks that today must be done over the phone, by mail, or in person. Visit <https://familyservices.floridaearlylearning.com> and create an account today!



### **What it Means for YOU**

If you are thinking of the words "24/7", "self service" and "paperless", you are on the right track! Parents & guardians can apply for VPK and request VPK provider changes, submit SR documents for their redeterminations and placements, and can update their household information. Families can also search for childcare resources in their local community & receive listings of childcare providers that offer services matched to their child's specific needs. Communication from the Coalition to you and your childcare provider will be transmitted directly from the Family Portal to the newly developed Provider Portal.



### **What's Next?**

Visit <http://elcpinellas.net/family-portal-updates/> and stay up to date with important Portal information as we continue the transition.

Please contact our Family Portal helpdesk at [portal.helpdesk@elcpinellas.net](mailto:portal.helpdesk@elcpinellas.net) or 727-400-4444 with questions or concerns, OR stop by our offices for immediate assistance.

**Main: 2536 Countryside Blvd. #500, Clearwater | South County: 3420 8th Ave S, St. Petersburg**