



THE FAMILY PORTAL

Everything you need to know about the Office of Early Learning's Family Portal and how it benefits YOU



What is the Family Portal?

The Family Portal was created by the Office of Early Learning as a parent or guardian's gateway to School Readiness (SR), Voluntary Prekindergarten (VPK) and Child Care Resource & Referral (CCR&R) services in Florida. The Family Portal is currently available for VPK applications/reenrollment requests and SR Waitlist applications, and will go live on July 1, 2018 for SR and CCR&R services. Through this Portal, parents and guardians will be able to access their own VPK, SR and CCR&R data and complete many tasks that today must be done over the phone, by mail, or in person.



What it Means for YOU

If you are thinking of the words "24/7", "self service" and "paperless", you are on the right track! Parents & guardians can apply for VPK and request VPK provider changes, submit SR documents for their redeterminations and placements, and can update their household information. Families can also search for childcare resources in their local community & receive listings of childcare providers that offer services matched to their child's specific needs. Communication from the Coalition to you and your childcare provider will be transmitted directly from the Family Portal to the newly developed Provider Portal.



What's Next?

Be on the lookout for further information on the new and improved Family Portal which will roll out July 1st. In the meantime, you can get a jumpstart by creating a portal account at <https://familyservices.floridaearlylearning.com> OR visit <http://elcpinellas.net/wp-content/uploads/2018/06/Family-Portal-Logon.mp4> for a step by step video on how to create a portal account. Please contact our Family Services department at (727) 400-4411 with further questions, or stop by our offices for immediate assistance.